# **Trip Information Packet**

## SURGICAL CLINIC TRIP

Montellano, Guatemala Health Talents International January 11-18, 2020

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#### WELCOME

Thanks for your interest in participating in a Health Talents-sponsored surgical clinic to Guatemala! We welcome your participation and look forward to working with you. Following is the information you'll need to help you make a decision to go or to solidify your plans if you've already decided to make the trip. Feel free to call Sheri Kretzschmar if you have questions at (828-201-9739) or email at <a href="mailto:fscubarn@aol.com">fscubarn@aol.com</a>

<u>Airline Info</u>: Our preferred airline for this trip is United from the **Houston Intercontinental Airport**. The **tentative** air schedule is as follows:

January 11- Leave Houston on the earliest AM United flight and arrive in Guatemala City around noon.

January 18 - Leave Guatemala City on the second United flight of the day and arrive in Houston between 3 and 4 pm.

Because it is less complicated to incorporate your connecting flight with the international portion, our preference is to arrange all flights on one itinerary. If you have specific travel requests, email or call Rick Harper by July 1st @ <a href="https://example.com">HTIRick@aol.com</a> or 501-827-9778. Otherwise, we will proceed with ticketing as per the Trip Reservation Form we received from you. <a href="https://example.com">IF YOU CHANGE YOUR TRAVEL PLANS AFTER THIS DATE, THE AIRLINE WILL CHARGE A \$200+ PENALTY, YOU WILL BE RESPONSIBLE FOR PAYING THAT PENALTY.</a>

### **ALERT**

In recent years, there has been an increasing level of crime in Guatemala, largely centered in and around Guatemala City. HTI is continually monitoring the situation and making adjustments as needed for the safety of our teams. Team members will be given further instructions to ensure personal safety in Houston upon arrival in Guatemala.

For further information, consult the U.S. State Department Country Specific for Guatemala here: http://travel.state.gov/content/passports/en/country/guatemala.html

### **Reservation Form & Trip Fee**

You can find the Trip Reservation Form on HTI's website: <u>www.healthtalents.org</u>. We will need a completed form from you to register for this clinic, as well as a \$200 deposit.

The trip fee is \$750 plus the cost of your plane ticket with a \$200 non-refundable deposit required at the time of reservation. After submitting your reservation, review this trip information packet thoroughly. We will contact you as early as three months prior to your departure to see if you'd like us to go ahead and purchase your plane ticket. We often find better deals if we make purchases three months in advance. Should we do so, you will need to promptly send in payment to cover the entire cost of your flight. The trip fee balance is due thirty days from your scheduled departure.

Should you choose to wait on the purchase of your plane ticket, we will invoice you for the balance due once we complete your purchase. This is typically done forty days prior to departure.

Current monetary exchange rate is 7.5:1 between the Guatemalan quetzal and the U.S. dollar. Bring CASH to exchange. Clean, unmarked and untorn bills are preferred as many banks will not accept US dollars with tears or markings on them.

### **Passport**

You need a valid passport! For security purposes, make two photocopies of it and store them in separate parts of your luggage. Your passport or a copy of it should be with you at all times. It is safe to leave your passport locked in your room at Clinica Ezell or hidden in your suitcase, just don't forget where you hid it!

### Money

The only things you will need money for are meals at the airports, lunch on your tourist day and your personal souvenirs and gifts from the market. USA Dollars are accepted in most places but your bills should be crisp without tears or markings, otherwise they will not be accepted. It is helpful to bring smaller bills than large ones you may have difficulty breaking.

On the tourist day in Antigua you will have access to an ATM machine located in the hotel lobby. You can withdraw Quetzals from that ATM with a debit card or a credit card for which you have the pin number.

### **Immunization Recommendations from the CDC**

#### Three categories

- A for everyone, regardless of travel plans
- B for travel to Central America
- C optional suggestions

### Category A

Everyone should be up to date with their immunizations as per CDC recommendations. Assuming the usual childhood immunizations, this means the following:

- Tetanus booster every 10 years
- Mumps/measles/rubella one booster between ages of 15-49 and another after age 50.

### Category B

- Hepatitis A: 2 doses...first one, then a second one 12-18 months later
- Typhoid vaccine 1 dose
- Hepatitis B: For health care workers and non-medical volunteers who come in contact with body fluids, those who wash instruments, empty bed pans, etc. *No one aged 17 and under is allowed to handle sharps or bodily fluids*.
- Hep B is given as 3 doses: 1<sup>st</sup> one; 2<sup>nd</sup> dose 1-2 months later; then 3<sup>rd</sup> dose 4-6 months after the 1<sup>st</sup> dose.

As in any medical setting, Hepatitis A, B, C and the HIV/AIDS virus are always a concern. We follow the standard safety practices that are followed in the U.S. and also have a protocol in place in case of an emergency. It is essential that who handle instruments in any capacity, particularly non-medical volunteers who may not otherwise be protected, be vaccinated against Hepatitis B and with the appropriate vaccinations as listed above.

For persons who have not had either Hep A or B, there is now a combination vaccine for both. The trade name is "Twinrix." Doses are 3: first one, then 2nd 1 month later and a 3rd at 6 months after initial dose. A person is safe to travel after the first 2 doses. So if one is going and has not had Hep A or B and is on a short time frame he/she can get the first dose one month before travel, then get the 2nd dose just before leaving.

#### **Category C**

- Malaria: CDC recommends malaria prophylaxis for Guatemala at altitudes
  of less than 1500 meters (4,921 feet). Chloroquine (Aralen) is
  recommended and is taken at a dosage of 500 mg once a week on same day
  of the week. Begin one week before going, continue while there, and for
  four weeks after returning.
- Clinica Ezell is located below 4921 feet, but it is a confined space. Consult with your physician as to whether or not you should take it for a one-week trip. Health Talents *requires* that all those staying longer, especially MET students, take it. In all cases, one should use DEET insect repellent when outside in the evening or in heavily forested areas.

### **Zika Policy for Health Talents International**

Zika virus infection during pregnancy can cause serious neurological defects in babies, including microcephaly, eye problems and other neurological problems. Zika is spread by the bite of a mosquito carrying the virus and can also be spread by sexual contact. It is estimated that only about 20% of people infected by Zika develop symptoms. This indicates that the risk is real.

Health Talents guidelines for persons applying as team members and others traveling from North America to Guatemala and Nicaragua was revised in November of 2017 and now mirrors the CDC.

| Traveling Partner                                                   | How long to wait The couple should consider using condoms or not having sex for at least 6 months                                                                                                            |
|---------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| If only the male partner travels to an area with the risk of Zika   | <ol> <li>After the male partner returns, even if he doesn't have symptoms, or</li> <li>From the start of the male partner's symptoms or the date he was diagnosed with Zika</li> </ol>                       |
|                                                                     | The couple should consider using condoms or not having sex for at least <b>2 months</b>                                                                                                                      |
| If only the female partner travels to an area with the risk of Zika | <ol> <li>After the female partner returns, even if she doesn't have symptoms, or</li> <li>From the start of the female partner's Symptoms or the date that she was Diagnosed with Zika</li> </ol>            |
|                                                                     | The couple should consider using condoms or not having sex for at least <b>6 months</b> .                                                                                                                    |
| If both partners travel to an area with the risk of Zika            | <ol> <li>After returning from an area with the risk of Zika, even if they don't have symptoms, or</li> <li>From the start of the male partner's symptoms or the date that was diagnosed with Zika</li> </ol> |

Here is the link to the CDC alert and we encourage you to take the time and inform yourself. https://www.cdc.gov/zika/index.html

By participating in one of our trips and programs, you acknowledge and accept this risk, holding Health Talents harmless.

### Trip Agenda

Day 1 Arrive in Guatemala City and to travel immediately to Montellano by bus (about 3 hours). Unpack and settle in.

Day 2 Attend worship services at the Montellano Iglesia de Cristo. Set up for surgery, do pre-op exams, then begin operating.

Days 3-6 Continue operating.

Day 7 Tourist day! We'll spend the day AND night in Antigua for shopping and sightseeing.

Day 8 Have a nice buffet breakfast, (Unless you are on the early flight home.) shuttle to the airport around 9am and fly home.

### Lodging

We will stay at two different sites while in Guatemala. The first six nights we'll be at our dormitory in Montellano, and the last night in a hotel in Antigua, most often we stay at the Porta Hotel Antigua located at the intersection of 5<sup>th</sup> Avenida and 8<sup>th</sup> Calle.

#### Food & Water

Ana, our head cook has been serving up some of the most wonderful meals for our groups for many years now. She and the other kitchen team members are trained in good hygiene practices so you can feel sure that you will have plenty of good healthy food during your stay. You might want to bring a few snacks for those "snack attacks." We also recommend flavor packets for your water bottle to help stay hydrated!

We have potable water available in the kitchen and bathrooms at Clinica Ezell as well as in several water dispensers throughout the compound. You will be provided with an HTI water bottle upon arrival. DO NOT DRINK TAP WATER ANYWHERE IN THE COUNTRY UNLESS IT'S SPECIFICALLY DESIGNATED AS POTABLE DRINKING WATER.

### **Packing and Clothing**

- The weather is quite warm, both day and night, although it does cool in the evening. Operating rooms are air conditioned and dormitory rooms are equipped with ceiling fans.
- Wearing shorts to clinic is not appropriate for either sex. Scrubs, lightweight jeans, khakis and knee length or longer skirts are all just fine. Be sure to wear comfortable shoes. Washing facility is available at Ezell.
- We have a closet full of scrubs, towels and linens for your use while at Clinica Ezell so pack light!
- Antigua can be chilly at night so you will want to bring a long-sleeved item and may want a nice outfit for dinner Friday evening at the hotel.
- Your trip fee buys you an HTI t-shirt, complete with the HTI logo and name in both Spanish and English. Additional t-shirts may be purchased for \$10 each.

- PLEASE don't bring or wear expensive jewelry (gold, diamonds) This is asking for trouble.
- Flip-flops to wear in the shower. We have hot water in the showers!

Miscellaneous: Alarm Clock!! Bible or app on phone Insect Repellent with

**DEET** 

Camera and charger Toiletries Baby Powder Medicine for car sickness if needed

<u>PACKING TIP</u>: Carry on board your clothes and personal items. It is not unusual for checked items to astray. You can carry 1 bag on but the airline now charges \$25-40 for each checked bag which you will be responsible for if you choose to check a bag. None of your checked bags should weigh more than 50 lbs. or the airline will charge an overweight fee as well.

### **Suggestions From Trip Participants**

#### **Provided at Clinica Ezell:**

- Electricity in the rooms
- Hot water in the showers (but the water in the shower is not filtered)
- Filtered water in the bathroom sinks only
- Purified water to drink and fill water bottles
- A clean pair of scrubs each day
- Towel, pillow, bed linens
- Washing machine

#### **Suggested Items to Pack:**

- High quality photocopies of your passport stored separate from your passport
- NOTHING in cardboard boxes (customs officials are suspicious of cardboard boxes) Pack everything in luggage.
- Chargers for electronics
- Bible app on your phone with downloaded Spanish versions
- Evaporative Cooling towel for hot days in the clinic
- Your own pillow if you are picky about pillows
- Searchable Spanish app or Spanish phrasebook
- Transdermal Scop patch if you get car sick. There is a 3 hour bus ride from the airport to Clinica Ezell, 2 hour bus ride from Ezell to Antigua, and another hour ride from Antigua to the Airport.
- Ear plugs if in the event your roommate snores
- Sunglasses while traveling
- Cash. Many small bills (\$1/\$5/\$10) instead of large bills vendors prefer crisp/new bills with no tears or markings (many accept US Dollars).

#### **Professional Documentation**

All physicians, CRNA's, NP's, PA's and dentists need to submit a **NOTARIZED COPY** of their professional credentials, <u>including their license AND diploma from highest level of learning</u>. Please follow the steps below meticulously and provide this information to Rick as soon as possible once you have registered.

- 1. Make a copy of:
  - Current License with expiration date after the end of the mission trip date (Medical, Dental, etc.) and
  - Medical/Dental/NP/PA or PT school Diploma AND highest level of board certification. (If your diploma is framed, simply take a photo of the actual document while trying not to include the frame and then print a copy of that photo.)
- 2. <u>Handwrite</u> a note saying: "This is a copy of the original." And sign below that sentence.
- 3. Have both the copies of the diplomas and license notarized
- 4. Dentists must also provide a copy of their passport but it does not have to be notarized.

We need this info a MINIMUM of two months in advance in order to initiate the process for licensure approval.

- Please 1. Fax or email this info to Rick Harper at <a href="https://example.com"><u>HTIRick@aol.com</u></a> or 501-268-8144, <a href="https://example.com">AND</a>
- 2. Also mail the original notarized copies, as soon as you can after registering and receiving this information packet. Your promptness in doing so will help assure a smooth approval process in Guatemala. (Mail to Health Talents International, PO Box 8303, Searcy, AR 72145)

Please Review Page 16 of this Packet for a Sample Displaying the Correct Format for the Professional Documents

### **American Embassy Registration**

Each team member should take a moment to register with the American Embassy before traveling to Guatemala. This registration will help you immensely should you run into any issues while with us in Guatemala, like losing your passport.

It only takes a few minutes. https://step.state.gov/step/

Our foreseen address will be Clinica Ezell, Montellano, Suchi.

#### Help for the Customs Declaration Form you fill out on the plane to Guatemala City

Question 9 – Write in: Clinica Ezell, Montellano, Suchi

Question 12 – Check Tourism and Other. (The others is medical missions if asked.)

Question 15 – Check NO (you are not carrying over \$10,000 with you)

Question 17 – <u>If you are bringing meds for HTI</u> only check YES on the Drugs line. In most cases, the value of medicines you are bringing is less than \$200. You may confidently use that amount unless otherwise informed.

Question 17 – If you are bringing no medical supplies or medicine for HTI, check NO in all boxes in this section

### **Donated Medicine & Supplies**

We appreciate any help you can provide in gathering donated medicines or supplies for the clinic, just be aware that we need an inventory list of these items with relevant milligram(for medicines) and expiration dates 45 days prior to our departure. This list will be provided to the Ministry of Health in Guatemala for approval in order to avoid any problems when passing through customs upon our arrival.

See the list below for suggested over-the-counter meds we need. This is a good way to involve your congregation in the trip by having them collect supplies for you. Just remember to have the list to us 45 days prior to the trip in the following format:

Generic name of medicine, mg, quantity in pills or capsules, expiration date (at least 6months) Example: 1000, Acetaminophen, 250mg tablets, exp. 7/31/2019

Once you have your list of supplies please submit it to Rick Harper at HTIRick@aol.com.

### Over-the-Counter Items we could use in Guatemala

\*\*Generics are fine.

#### **Pain Meds**

Acetaminophen - coated, capsule, gel cap Bengay – muscle aches Excedrin – used for migraine patients Ibuprofen - coated, capsule, gel caps

#### **GI Meds**

Antacids – like Rolaids or Tums Omeprazole - Prilosec Ranitidine – also called Zantac (75mg or 150mg)

#### Eye Meds / Supplies

Artificial Tears / Eye Lubricant Reading glasses (need to be in good shape) Sunglasses

#### Skin Meds / supplies

Anti-fungal creams like clotrimazole

\*\*Children's medicines are always useful

Anti-Lice shampoo Hydrocortisone creams Moisturizing soap like DOVE Triple Antibiotic Ointment like Neosporin

### Respiratory / Allergy Meds

Cold meds - Tylenol Cold PM and AM (nonsyrups) Cough suppressants/expectorants - pill form Diphenhydramine – Benadryl – children and adult (pills) Loratadine-Claritin

#### Dental

Dental Floss
Toothbrushes
Toothpaste
Please, no mouthwash!

**Diabetes Management** Glucometers or Glucometers Strips – if just strips, then they need to be Embrace brand.

#### HTI TRIP POLICIES & DISCLAIMER

We are honored that you are interested in spreading God's love through medical evangelism with Health Talents International. Health Talents began its global medical evangelism ministry in 1973. Today the ministry is centered in Guatemala and Nicaragua. The ministries in both countries are staffed entirely by nationals who operate primary care clinics in conjunction with area Churches of Christ.

We intend for our work together to be a spiritual experience for everyone, including the North American team, our patients, missionaries and our Central American workers. *A Board of Directors oversees the activities of Health Talents, which is a ministry of the Churches of Christ.* Every team member should have a spiritual view of life and must agree to personal conduct that honors the Christ-centered nature of our work. It is not a requirement that participants be members of the Church of Christ. Respect and tolerance for different faith traditions among team members is presumed.

When in Guatemala or Nicaragua, it is not unusual for team members to see situations of poverty and great need. This often prompts a desire to contribute money in response. If you encounter a situation in which you feel drawn to respond, please discuss it with the North American team leader so that the need can be evaluated. You should not discuss your desire to be helpful economically with any Guatemalans, including HTI staff members. You should speak only with the team leader. If appropriate, the support can be channeled through HTI to minimize the negative effects of jealousy and inequity that gifts of money often create. In this manner, the relationships of the national staff, the people we serve, and Health Talents are respected and preserved. The HTI Board does not permit soliciting of monetary gifts by nationals...and none are expected from team members. We ask each team participant to abide by this policy. If you feel you cannot do this, please discuss it with the trip leader before plans for your inclusion on the team are finalized.

Since we are working in Central America in association with local Christian congregations, our teams must remain culturally sensitive and act in ways that are not offensive in light of local Christian practices. Actions accepted in the United States by some Christian people may be offensive or not acceptable in Central America. Smoking is an example. In Central America, Christians perceive smoking as a habit of a non-believer.

Team participants are expected to follow the policies outlined below:

- 1. For the duration of our time outside the United States, abstain from the use of tobacco, alcohol, illegal drugs and improper sexual conduct, whether at clinic sites or on side trips for shopping and sightseeing.
- 2. Attend all devotional sessions and the worship service on Sunday.
- 3. Cooperate with the team leader's decisions at all times. The trip leader has been assigned responsibility for the group and his/her decision regarding any changes in arrangements due to unforeseen developments will be final. The team leader will make decisions based on input from our emergency contact in the United States, US Embassy and team members.

Because of our experience in September, 2001, when an HTI surgical team was in Guatemala during the World Trade Center attack, we recognize the importance of team solidarity in crisis

situations. Although that team was not in imminent danger, the team leader had to make decisions regarding housing and changes in transportation. Since it may be important for the group to stay together for security reasons, it is critical that the team members comply with the group leader's instructions.

Should an unforeseen change in circumstances occur in the future, the HTI policy is that the team leader will attempt to re-arrange travel as efficiently as possible. The group may need to split up in order to return. The team leader will take your input regarding travel plans but decisions will be made taking the safety of the *whole* team into account. Anyone who does not follow the group leader's advice and decides to make independent travel arrangements, must accept full responsibility physically and financially for the decision.

It is your responsibility to ensure that HTI has correct emergency notification numbers (preferably an e-mail address) of your contact, so we can keep family members informed of any changes.

#### Disclaimer

Guatemala and Nicaragua are developing countries and often experience instability. Team members should understand that while HTI will take reasonable steps to ensure the personal safety of team members, there are risks inherent in living, traveling, and working in such situations. Each team member assumes a certain amount of risk when he commits to participate in medical evangelism.

Health Talents has sponsored medical evangelism trips for many years and has had very few problems. We want your trip to be a positive life-changing experience, so we request that you comply with the conditions of this statement.

#### GUIDELINES FOR CLOTHING DONATIONS

The HTI Board of Directors respectfully requests that you refrain from bringing clothing and shoes to distribute to the villagers. We are grateful for all efforts to help in this ministry, but the reality is that donations of clothing and shoes are tricky. We've been working in Guatemala since 1978, and we have learned that such donations don't help the work of HTI or the churches. In fact, they have an adverse effect. They cause chaos, jealousy and strife among the people and create a system of "beggars" overall.

The tension that exists in a medical ministry is to help people without causing harm. The aim is to help them physically in the name of the Lord so as to help them make the connection to spiritual health that comes only from Jesus. Glitz, glamour and giveaway programs don't do this nearly as well as helping people when they *know* they need help... and doing it in a way that exudes love and caring.

We appreciate so much and understand why people want to help in this way, and it sounds really uncaring to say that we don't want anyone to do it. However, it makes the Guatemalans see *us* as Santa Claus, and in so doing, takes the focus *off* our Lord. If you want to help, support a child in our ABC or scholarship programs, take part in a medical/dental or surgical trip, or donate funds

with which to buy medicines and Bibles. These are the things that help keep the focus of the ministry where it belongs.

In conclusion, we've all seen here at home what harm welfare can do to an individual's motivation and expectations. It is critical for us to avoid that in Guatemala if we have any hope of raising up a generation of people who truly believe that their hope is in the Lord Jesus.

### **Spanish Words and Phrases**

Parts of the Body (starts at top of body and goes down – left to right)

| Spanish         | English           | Spanish        | English    |
|-----------------|-------------------|----------------|------------|
| Pelo            | Hair (individual) | Cabeza         | Head       |
| Cabello         | Hair (head)       | Parpados       | Eyelids    |
| Frente          | Forehead          | Ojo            | Eye        |
| Oreja           | External ear      | Oído           | Inner Ear  |
| Oído            | Middle Ear        | Nariz          | Nose       |
| Boca            | Mouth             | Lengua         | Tongue     |
| Diente          | Tooth             | Mejilla        | Cheek      |
| Garganta        | Throat            | Cuello         | Neck       |
| Nuca            | Back of Neck      | Espalda        | Back       |
| Espina /Columna | Spine             | Hombro         | Shoulder   |
| Brazo           | Arm               | Codo           | Elbow      |
| Muñeca          | Wrist             | Mano           | Hand       |
| Dedo            | Finger            | Una            | Fingernail |
| Pecho           | Chest             | Pechos / Senos | Breasts    |
| Estomago        | Stomach           | Hígado         | Liver      |
| Riñones         | Kidney            | Matriz         | Uterus     |
| Intestinos      | Intestines        | Cintura        | Waist      |
| Cadera          | Hip               | Pierna         | Leg        |
| Rodilla         | Knee              | Tobillo        | Ankle      |
| Pie             | Foot              | Dedo del pie   | Toe        |
| Piel            | Skin              |                |            |

### **Senses**

| <b>Spanish</b> | English | Spanish         | English |
|----------------|---------|-----------------|---------|
| Oido           | Hearing | Vista           | Sight   |
| Sabor          | Taste   | Sentido / Tacto | Touch   |

### **Common Illnesses / Medical Terms** (alpha in English – left to right and down)

| Spanish          | English   | Spanish            | English       |
|------------------|-----------|--------------------|---------------|
| Alergia          | Allergy   | Sangre             | Blood         |
| Catáro           | Cold      | Planification      | Contraceptive |
| Tos              | Cough     | Quiste             | Cyst          |
| Diarrea/asientos | Diarrhea  | Asientos           | Diarrhea      |
| Flujo            | Discharge | Mareo              | Dizzy         |
| Heces            | Feces     | Fiebre / Calentura | Fever         |

| Gripe                         | Flu           | Fluido                                | Fluid      |
|-------------------------------|---------------|---------------------------------------|------------|
| Gastritis                     | Gastritis     | Dolor de la cabeza                    | Headache   |
| Piojos                        | Lice          | Suero Oral                            | ORS        |
| Flema                         | Phlem         | Ronchas                               | Rash       |
| Cicatriz                      | Scar          |                                       | Swelling   |
| Orina                         | Urine         |                                       | Vomiting   |
| Débil                         | Weak          |                                       | Worms      |
|                               |               |                                       | WOIIIS     |
| Llaga                         | Wound / ulcer |                                       |            |
| Me duele la/el                |               | My hurts.                             |            |
| Le duele la/el?               |               | Does yourhurt?                        |            |
| Me arde la/el                 |               | Myburns.                              |            |
| Le arde la/el?                |               | Does yourburn?                        |            |
| Me pica la/el                 |               | My itches.                            |            |
| Le pica la/el?                |               | Does your itch?                       |            |
| Se hincha la/el               |               | Myswells.                             |            |
| Se hincha la/el?              |               | Does swell?                           |            |
| Se pone colorado?             |               | Does it get red?                      |            |
| Le da fiebre/calentura?       |               | Does it give you fever?               |            |
| Le da vomitos?                |               | Does it make you vomit?               |            |
| Le duele/arde al orinar?      |               | Does it hurt to urinate?              |            |
| Ha visto sangre en los heces? | •             | Have you seen blood in your bowel n   | novements? |
| Cuando le bajo la ultima regl | a?            | When was your last period?            |            |
| Tiene mucha hemorragia?       |               | Do you have heavy bleeding/hemorrh    | naging?    |
| Tiene mucho dolor con la reg  | gla?          | Do you have a lot of pain with your p | eriod?     |
| Cuantos dias le tarda?        |               | How many days does it last?           |            |
| Cuantos hijos tiene Ud.?      |               | How many children do you have?        |            |
| Quantos partos tuvo?          |               | How many deliveries did you have?     |            |
| Quantos abortos?              |               | How many miscarriages?                |            |
| Se siente debil?              |               | Do you feel week?                     |            |

Tiene marreos? Are you dizzy (vertigo)?

Se desmaya? Do you faint/pass out?

### **Phrases**

| 1 III ases                      |                                     |
|---------------------------------|-------------------------------------|
| <b>Spanish</b>                  | English english                     |
| Buenos Dias                     | Good Morning                        |
| Buenas Tardes                   | Good Afternoon                      |
| Por favor                       | Please                              |
| Muchas Gracias                  | Thank you                           |
| Pase Adelante                   | Come in.                            |
| Siéntese, por favor             | Have a seat / Sit down, please.     |
| Acuestese aqui por favor        | Lie down right here please          |
| Cual es su nombre?              | What is your name?                  |
| Me Llamo                        | My name is                          |
| Cuantos anos tiene?             | How old are you?                    |
| Cuantos hijos tiene?            | How many children do you have?      |
| De donde es?                    | Where are you from?                 |
| Donde vive?                     | Where do you live?                  |
| Casada/o o Soltera/o            | Married or Single?                  |
| Mucho gusto a conocerle.        | Nice to meet you.                   |
| En que le podemos ayudarle hoy? | How can we help you today?          |
| Que tiene?                      | What do you have? / What is wrong?  |
| Que Duele?                      | What hurts?                         |
| Cuando empezó?                  | When did it start?                  |
| Cuantas veces al día?           | How many times a día?               |
| Consulto Medico antes?          | Did you consult a physician before? |
| Hay calentura?                  | Is there fever?                     |
| Tiene vómitos?                  | Do you have vomiting?               |
| Antes o después de comer?       | Before or after eating?             |
| Tienes dolor del pecho?         | Do you have chest pain?             |
| Tienes ardor del pecho?         | Do you have heartburn?              |
| Por favor, respire profundo.    | Breath deeply.                      |
| Por favor, abre la boca.        | Open your mouth.                    |
| Diga Ahhhh!                     | Say Ahhhh!                          |
| Pica mucho?                     | Does it itch a lot?                 |
| Le duelen las ronchas?          | Does the rash hurt?                 |
| Le duele su ?                   | Does your hurt?                     |
| cabeza                          | head                                |
| brazo                           | arm                                 |
| Hay dolor cuando ?              | Does it hurt when you ?             |
| camina                          | walk                                |
| siente                          | sit down                            |
| orina                           | urinate                             |
| dobla                           | bend over                           |
|                                 |                                     |

Cuando vio la última menstruación? Cual diente / muela le duele? Toma esta pastilla tres veces al dia Mas Despacio, por favor Por favor pase a la Farmacia. Que Dios le bendiga. Cristo le ama Esperemos que mejore su salud. Que le vaya bien When was your last period?
Which tooth / molar hurts?
Take this pill three times a day
Slower, please
Please go to the Pharmacy.
God Bless you. Christ loves you.
We hope you get better.
May it go well for you.

### **Contact Information**

When calling from the USA to Guatemala (GUA) you need to dial the international access code 011, country area code 502 and the number.

Example: 011-502-4011-8889 to call Rick in Guatemala from the USA

When calling on a cell phone in Guatemala the country access code 001 for the USA must be dialed before the area code and number.

Example: 001-501-278-9415 to call Rick in the USA from Guatemala

Rick Harper USA (501)278-9415 GUA (502)4011-8889 HTIRick@aol.com

Bode Teague USA (501) 593-3581 bodeteague@gmail.com

Sheri Kretzschmar USA (828) 201-9739 GUA (502) 4575-5074 fscubarn@aol.com

Dave Mellor USA (423)4135415 GUA (502)4688-8236 BrotherDave@outlook.com

Susan Mellor USA (423)580-7140 GUA (502)4688-8236 Mellors@bellsouth.net

Kemmel Dunham GUA (502)57842044 kemmelandlisa@aol.com Alex Gonzalez GUA (502)52055378 Luisgonzalex14@gmail.com

While at Clinica Ezell you will have access to e-mail through laptops and netbooks, but we do not have open WiFi for smartphones or personal laptops.

Team leaders will have Guatemalan cell phones you can use to make brief 1-3 minute calls to the USA should you need to do so.

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